

# The Journey of DevOps by a Global Bank With Kovair Omnibus Integration Platform



**KOVAIR**

## US Corporate Office

**Kovair Software, Inc.**

2410 Camino Ramon,  
STE 230, San Ramon,  
CA 94583, United States  
**Tel:** 1.408.262.0200 Extn.1  
**Email:** [sales@kovair.com](mailto:sales@kovair.com)

## India Registered Office

**Kovair Software Pvt. Ltd.**

PTI Building, 6th Floor, DP-9,  
Sector – V, Salt Lake City,  
Kolkata - 700091, India  
**Tel:** 91-33-4065 7016/17/18/19  
**Email:** [sales@kovair.com](mailto:sales@kovair.com)

## Bangalore Office

**Kovair Software Pvt. Ltd.**

Samad House, #402, 4th B cross,  
7th A Main, HRBR Layout, Kalyan  
Nagar, Bangalore- 560043, India  
**Tel:** +91-95350 92589  
**Email:** [sales@kovair.com](mailto:sales@kovair.com)

## The Company

HSBC is one of the world's largest banking and financial services organizations. They serve around 38 million customers through four global businesses: Retail Banking and Wealth Management, Commercial Banking, Global Banking and Markets, and Global Private Banking. Their network covers 67 countries and territories in Europe, Asia, the Middle East, Africa, North America and Latin America.

## Their Challenge: Bringing Teams, Tools and Process Together for Faster Delivery with Quality and Achieve DevOps

With too many disparate tools getting used across the globe by different teams for software delivery, the biggest challenge that came in was to bring both the tools and teams together by maintaining the accuracy of the data.

They were working hard to balance this but the manual process of doing this was consuming more time and generation of reports using all varied data became more challenging. On the other hand the need for faster time to market with quality also increased. With all these in place, they felt the need for implementing DevOps so that the software delivery could happen faster while making sure that the data shared among all the teams vis-à-vis Operations, Dev, PMs, Quality maintained its integrity.

## The Solution: A Scalable Integration Platform

Having all these needs in hand, HSBC started seeking for solutions which could integrate all

their tools irrespective of the vendor and technology of the tool. They started their DevOps initiative using Jenkins pipeline but got stuck with the limited integrations that Jenkins provide. HSBC also connected other vendors who provide similar solution, but none of them could satisfy their needs in terms of their variety of tools including their in-house tools. Kovair Omnibus with its 75 integrations and the capability of integrating in-house tools passed their evaluation and acceptance criteria to be the only scalable solution fitting their needs.

## Their Journey and Vision

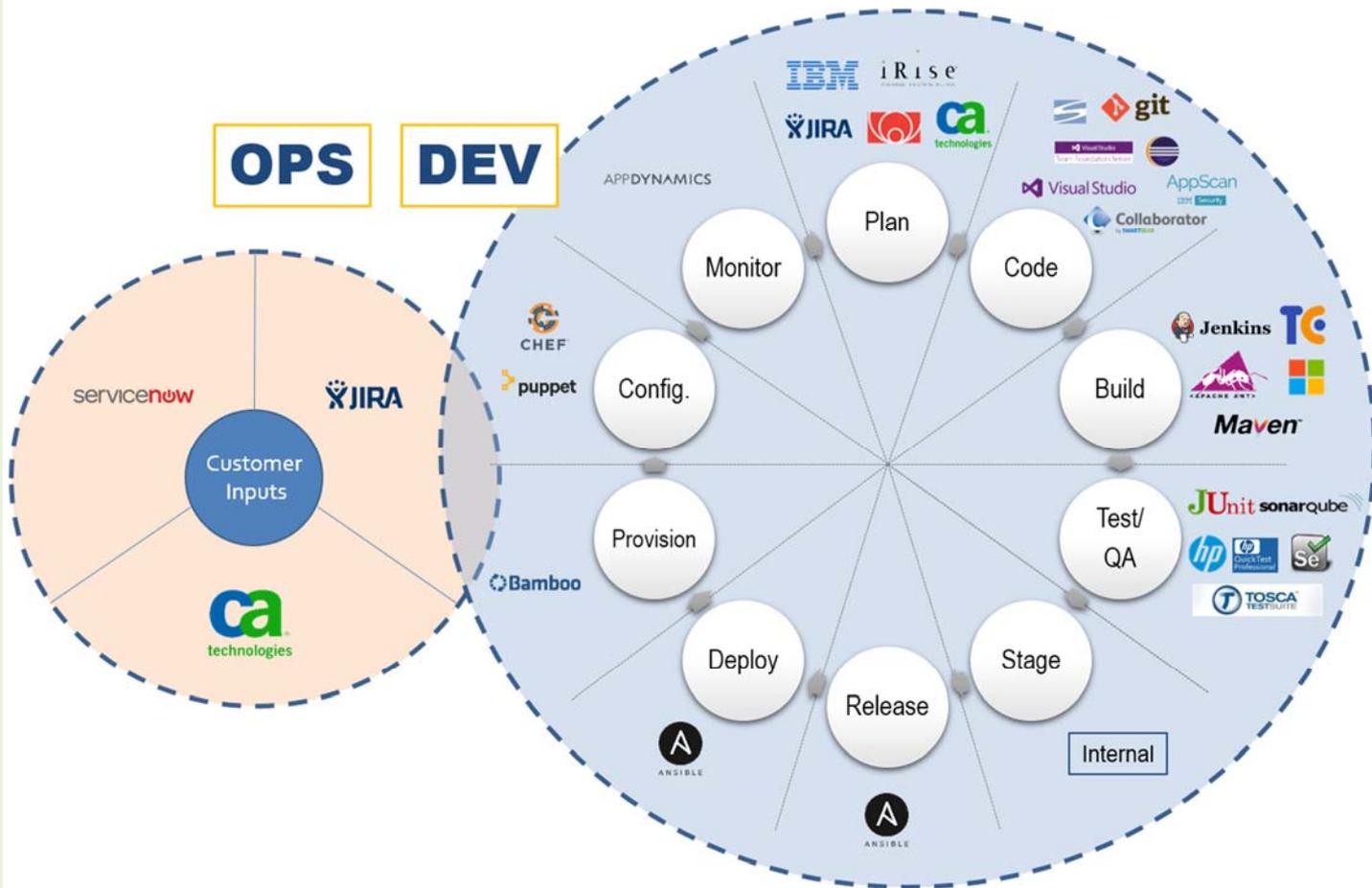
HSBC procured Kovair Omnibus and has made Kovair an integral part of its DevOps journey. They have a plan of integrating 88 tools getting used across their global teams over a three year period of time. With the plan of onboarding different teams catering to different functionalities of software delivery, they have started with integration between their operation teams, development teams and quality teams.

HSBC has started their journey by integrating the following tools:

CA GSD  
RTC  
JIRA Agile  
HP ALM.

Within a short time Kovair Omnibus gained the confidence of teams and they have started expressing how Omnibus is positively affecting their work. 14 globally distributed teams are excited to be a part of this integrated environment which has opened up a seamless communication channel between the teams. HSBC will continue with this endeavor and has a roadmap to include several other functional teams in the integrated environment for implementing DevOps

# Roadmap Ahead



# About Kovair

**Kovair Software** is a Silicon Valley based software product company specializing in the domain of Integrated Application Lifecycle Management (ALM) solutions and supports global software development and management. Kovair's focus on integrating third party best-of-breed ALM and other tools enables creation of applications in a synchronized tools environment.

Kovair has partnered with leading technology brands like Microsoft, IBM, CA, BMC, SNOW, Pivotal, Github and more to provide customers a wide range of integration solutions.

**Product Portfolio:** Kovair's flagship products **Omnibus Integration Platform**, **ALM Studio**, **QuickSync** and **Integrated Test Management** are highly preferred solutions by some of the major corporations globally.

**Recognitions:** The **SD Times 100** has recognized Kovair as one of the top 100 software innovators in the domain of Application Lifecycle Management. Kovair's Innovations in ALM Tools and ALM Integrations are well recognized both in the industry and by analysts at places like **Gartner** and **Forrester**.

**Business Focus:** Application Lifecycle Management Products and Services, Integration Platform

**Industry Verticals:** IT Consulting and Services, Banking and Financial Services, Telecom, Manufacturing, Networking, Healthcare, Defense and Government.

**Contact:** For more information about product and services contact [sales@kovair.com](mailto:sales@kovair.com). You may follow Kovair updates on [Facebook](#), [LinkedIn](#), [Twitter](#), [Google+](#), [Slideshare](#) and [YouTube](#).

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