



# CUSTOMER STORY

## Tailor-made for Insurance Companies

Hannover Re is the third largest reinsurance company in the world: the insurer of insurers has a premium volume of about 14 Billion Euro. Hannover Re is active in all segments of damage and life and health reinsurance and has approximately 2,300 employees on all continents. In the year 2011 it became obvious that the existing technical solution for project scheduling and controlling did no longer meet the increased worldwide requirements. In 2012 the decision in a multistage selection process was in favor of Sciforma's process-oriented project and portfolio management solution.

## Flexible Reporting

When Hannover Re started the search it was clear: The new solution should be user-friendly and standardized as well as offering everything from one source: Single and multi project capabilities as well as a scheduling component. Also very important was the flexibility for a meaningful reporting in order to control the project portfolio effectively. Following a first "Beauty Contest" – i.e. a basic evaluation with six suppliers – there was a phase when Hannover Re looked closer at three different solutions. The decision was in favor of Sciforma. Sciforma provided the major project functionalities in the standard scope, has a very process-oriented approach for project management and can model individual processes with easy configuration.

## Adaption through easy Configuration

The objective of the implementation was the fundamental standardization in project and portfolio management – a standard solution throughout the entire organization. All essential data sources for project controlling should be combined in one system. The consultants of Sciforma GmbH were responsible for the implementation of interfaces and they also had to adapt the data model of Sciforma to the needs of Hannover Re. Even though the reinsurer wanted to stay as close to standard as possible there were very precise specific workflows that had to be integrated in the new solution. With the assistance of the Sciforma consultants it was possible to fulfill nearly all of Hannover Re's wishes with easy configuration.

## Precise Project Management-Workflows

Workflows were defined in Sciforma to guide a user through all stages of the project lifecycle. Project ideas, for example, can already be submitted even when the actual project will not start until the following year. It is possible to track how requirements and costs developed over a period of time. There is always transparency: from the idea to the project delivery and finally to the project completion.

### CUSTOMER HANNOVER RÜCK SE

<b>Line of business</b>	Third largest reinsurance company in the world
<b>Portfolio</b>	All segments of damage and life and health reinsurance
<b>Turnover</b>	13.8 billion Euro premium volume
<b>Employees</b>	2,300
<b>Market Presence</b>	Worldwide
<b>Headquarters</b>	Hannover

### RESULTS WITH SCIFORMA

- Extended single and multi project management
- Controlling and planning of the project portfolio
- Merging the data sources in one system
- Interfaces to SAP
- Up to date project costs with one click
- Central overview on resource utilization
- Standardized implementation
- Individual workflows by simple configuration
- Process-oriented PPM solution
- User acceptance because of intuitive interface
- Multi-level international roll-out



**HANS AMTMANN**  
DIRECTOR CORPORATE  
DEVELOPMENT  
HANNOVER RÜCK SE

“The solution is “tailor-made” for the insurance sector and other service industries – and optimized for the specific role requirements.”

“Sciforma’s standard features provides the essential project capabilities, at the same time the project management approach is very process-oriented and it is possible to model individual processes with simple configuration.”

“The individuality and flexibility the Sciforma project team used to deliver our wishes and to understand our requirements is remarkable.”

“We represent all projects with all costs and effort in Sciforma as the leading tool – and not in different sources anymore.”

“The user experience is genuinely intuitive.”

## SAP Interfaces

Project scheduling phase data are exchanged between SAP and Sciforma on a daily basis via an interface and planned costs are transferred from Sciforma to SAP. Via an interface with SAP’s Human Resources module the required labor resources are created in Sciforma in order to control the internal capacities (e.g. for internal cost allocation). Both interfaces help Hannover Re to define an optimal and affordable project portfolio.

## Role-specific user interfaces

As of today Sciforma is used in all departments in the headquarters in Hannover. A central project planning department of the Hannover Re Group – comparable with a PMO – uses the tool very intensively. The strategic approach was not to inundate the organization with an oversized project management tool but to promote the required acceptance with a simple and self-explaining solution. The user interface for time tracking is very lean while the project manager can do a lot more with the solution of course.

## Positive Results

The employees judge the new Sciforma solution with the integrated processes as significantly easier than the old tools, with a much better look & feel and a truly intuitive usability. The basis for an extended portfolio management is also part of the solution. Portfolio managers have a central and simplified view on all projects and they can identify resource load and utilization within a very short period of time. The same applies to cost controlling. It is possible to obtain up to date project costs for a project, for a program or for the entire project portfolio with one click – a significant advantage that clearly increases the quality of decision.



## MORE INFORMATION?

We will answer your questions on project management.

Phone: **+49 (0)6128 - 9665 - 0** or

Mail: **info@sciforma.de**

Contact us. We look forward to hearing from you!

### Sciforma GmbH

Heinrich-Hertz-Str. 2, D-65232 Taunusstein

Phone: +49 (0)6128 - 9665 - 0, Fax: +49 (0)6128 - 9655 - 11

Email: info@sciforma.de, Internet: www.sciforma.de